

• Shevington Vale Primary School • Millbrook Primary School • DEVELOPING EXCELLENT SCHOOLS THAT OFFER EXCEPTIONAL EXPERIENCES

## Dear Parents and Carers,

Throughout lockdown the use of messaging services became prominent in schools for a whole host of reasons. They proved extremely beneficial in allowing schools to send and receive work as well as keep regular contact with the community. They will have also been a life-saver for parents who no doubt sought further advice from others, re-sent zoom links and perhaps even tackled long division as a collective. As a Federation we continue to try and use technology to aid how we communicate with our families and support our pupils in school. Both schools take data protection and the sharing of information extremely seriously and do everything we can to ensure the young people in our care are safe and protected.

For many reasons some of our pupils, families and staff cannot have any information shared and we must adhere to this at all times. We are writing to you today to support us with this by ensuring that you are careful about the information you share with others on messaging groups such as WhatsApp and social media sites such as Facebook. There have been incidents at both schools recently where incorrect information has been shared via parent WhatsApp groups which very nearly resulted in serious data breaches. Please do not name children in these groups especially if their families are not connected and be mindful of the information you share about our two schools. Should you ever have any questions, concerns or simply need clarification on any school matters please contact our school office. We're here to help.

On occasions where we need to discuss your child we will always contact you via a school email address or the office telephone. Please make sure that your school has your current address and contact details. It is always helpful to have named contacts listed in case you're at work or unable to answer a call.

We appreciate that sometimes schools cannot be as quick as social media and we often do not operate in the hours when most last minute information is needed but please do take care in how you source and share information. Providing the wrong information, guesswork or when personal details are given out can lead to serious incidents which are often taken completely out of our hands. Please be careful.

Thank you for your continued support

Karen Tomlinson
Executive Headteacher

Karen Tomburan.

Andy Houghton
Deputy Executive Headteacher

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